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Fact Sheet

INTERNATIONALISATION: PARTNERSHIPS ACROSS BORDERS

NCS Deepens Partnerships with Tech Leaders to Enhance AI Solution Delivery

NCS has established agreements with leading technology partners AWS, Databricks, Dell Technologies, NVIDIA, Google, and Sunline to collaborate on AI-driven solutions for clients. Each partner brings proven expertise and a strong track record in distinct areas of AI. By combining NCS' capabilities with its partners' specialised knowledge, the company can help clients realise the benefits of AI more effectively and efficiently than ever before.

AWS: Accelerating Secure GenAI Deployment in ASEAN

NCS and AWS announced Singapore's first multi-year GenAI Strategic Collaboration Agreement, enabling rapid deployment of secure GenAI solutions that enhance efficiency, workforce enablement, and customer experience tailored to regulatory requirements. This new SCA, which builds upon the [NCS x AWS GenAI Centre of Excellence for Public Good](#) initiative launched last year, now enables public sector organisations to accelerate their AI initiatives from prototype to production with support from 50 NCS GenAI specialists, and [AWS's Generative AI Innovation Center](#) (GenAIIC). The GenAIIC and NCS have also trained a 150-strong NCS GenAI community that includes non-technical employees to build AI fluency.

With over 750 AWS-certified NCS employees, of which more than 50 are AWS L400 certified (the highest-level certification demonstrating deep technical expertise and advanced proficiency in designing and managing AWS solutions), public sector customers can work closely with the AI experts from NCS to leverage AWS GenAI services such as Amazon Bedrock and Amazon Q. This expertise enables customers to implement innovative AI solutions that enhance citizen services, streamline operational processes, and address critical societal challenges with greater efficiency and impact.

One such example is Nanyang Polytechnic in Singapore, which launched a pilot for an AI Tutor Assistant developed on Amazon Bedrock in collaboration with NCS. The AI assistant taps into the learning resources provided by NYP to respond to student queries in real-time. It also helps students with their assignments as well as deepens their understanding by suggesting higher order questions. This has reimaged the teaching and learning experiences for both lecturers and students.

"Our expanded partnership with AWS uniquely positions NCS to help our public and private sector customers innovate at scale with GenAI while ensuring compliance and security. By combining NCS' deep industry expertise and proven delivery methodologies with AWS's advanced cloud and AI technologies, we are enabling our customers to deliver impactful business outcomes using GenAI." - Sam Liew, Chief Executive, Gov+ & Deputy CEO, NCS.



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"We're excited to deepen our partnership with NCS through this Strategic Collaboration Agreement. AWS's specialised services and expertise will enable NCS to implement practical generative AI solutions that help public sector agencies move generative AI workloads from theory to production and deliver measurably better outcomes and services for citizens" - Elsie Tan, Country Manager, Worldwide Public Sector, Singapore, AWS.

Databricks: Developing Service Offerings for Businesses Across the Region

NCS is a certified partner as part of the Databricks Delivery Provider Program (DPP) with the focus of providing Databricks solutions and scaling professional services for enterprise and governments across Asia-Pacific and Japan.

NCS is the first in Australia, SEA & GCR to jointly develop service offerings with Databricks leveraging the newly announced SAP Databricks solutions in SAP Business Data Cloud (BDC) that will enable customers to unlock the value of SAP data for business transformation.

NCS will build a suite of Databricks accelerators for finance, retail, energy, and utilities verticals including solutions for integration with SAP to help customers unlock the value of their enterprise data. By harnessing a set of proven and purpose-built solutions for faster speed to deployment, customers will realise cost savings and reduced risks in project deliveries.

"We are excited to strengthen our partnership with NCS as a certified Delivery Provider under the Databricks Partner Program. By combining NCS's deep industry knowledge with the power of the Databricks Data Intelligence Platform, we are enabling organisations across Asia Pacific and Japan to better unify their SAP data with enterprise data, accelerate innovation, and achieve measurable business impact. Our shared commitment to building Databricks skills with NCS practitioners and jointly developing tailored accelerators will help fast-track deployments, reduce risk, and unlock greater value for our customers, particularly in government, finance, energy, and utilities sectors." - Greg Taylor, Vice President of Partners, APJ, Databricks

Dell Technologies: Scaling Real-World Deployments Across Asia Pacific

NCS, a Dell Global Titanium Partner, is collaborating with Dell Technologies to accelerate AI adoption across Asia Pacific by developing next-generation AI engineers. Dell has trained a significant number of NCS AI engineers and is committed to expanding that effort over the next year, backed by a multimillion-dollar investment. These engineers will help enterprises manage real-world AI workloads including agentic and generative AI, turning ideas into scalable and production-ready solutions.

Dell will provide the foundational technologies and full-stack deployment strategies and grow NCS capabilities through hands-on training on agentic and generative AI tools. These AI and Machine Learning Operations (MLOps) workshops are designed to equip NCS engineers with the skills and knowledge needed to effectively implement and scale AI solutions.



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NCS' consulting expertise, advanced AI technologies and managed services experience will help drive industry-wide adoption of AI. The NCS AI platform with NCS agentic AI agents enables clients to institutionalise domain knowledge and operationalise AI across various sectors to enhance operational efficiency and decision-making.

Anchored in Singapore and leveraging the nation's robust data centre ecosystem, digital trust infrastructure, and AI-forward vision, this partnership supports Singapore's aspiration to be a regional hub for AI inference and brings our partners together in the region. NCS and Dell are delivering the talent, tools and services enterprises need to simplify AI deployment, build digital resilience, and unlock meaningful business value across the region.

"Building on Singapore's AI-forward vision and robust digital infrastructure, our collaboration with NCS allows us to empower organisations across Asia with critical resources to seize the potential of AI. We're providing not just top engineering talent with cutting-edge expertise but are also accelerating AI adoption, ensuring scalable, secure and real-world execution of AI," - Vincent Lee, General Manager & Senior Director, Channels, South Asia Emerging Markets (SAEM), Dell Technologies.

Google Cloud: Accelerating Clients' Implementation of Applied AI+DR Solutions

NCS and Google Cloud are deepening their long-term partnership, enabling organisations to utilise interoperable, enterprise-grade generative AI and agentic AI platform services to move from AI vision to tangible, real-world value.

In Singapore, NCS is the latest addition to Google Cloud's [AI Cloud Takeoff](#) (AI CTO) programme under Digital Industry Singapore's Enterprise Compute Initiative, serving as a certified consulting partner to help local enterprises create AI-driven intellectual property and services that boost their competitiveness and unlock new revenue opportunities.

NCS and Google Cloud have established a joint AI and Digital Resilience (AI+DR) Specialist Team, dedicated to accelerating clients' implementation of applied AI solutions. Supported by a specialised enablement initiative from Google Cloud, this team will offer deep expertise in next-generation security and AI capabilities. This team will deliver secure, scalable, and tailored enterprise AI solutions, with a strong focus on [multi-agent systems](#) integration.

By leveraging NCS' proprietary AI+DR framework, NCS and Google Cloud will jointly empower businesses to advance their AI maturity, deploy large-scale AI workloads securely, and transform their operations with unparalleled speed.

"We're driven to help every organisation effectively deploy purpose-built, custom AI solutions to meet specific needs and realize even greater ROI. Our joint AI and Digital Resilience (AI+DR) Specialist Team and NCS's involvement in the AI CTO programme will provide organizations with direct, dedicated access to a pool of experts highly skilled in security and Google Cloud's industry-leading platforms, such as [Vertex AI](#), [Google Agentspace](#), and [BigQuery](#), to rapidly develop and implement applied AI solutions. NCS' proven ability to navigate complex integrations and enterprise governance makes them an ideal



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partner for delivering secure, scalable, and measurable outcomes. Together, we are eliminating barriers to enterprise AI innovation and empowering businesses to forge their next competitive edge." - Serene Sia, Country Director, Singapore and Malaysia, Google Cloud.

NVIDIA: Launching Three Agentic AI Solutions

NCS is offering agentic AI solutions including AIOps, MLOps and VideoOps capabilities built on [NVIDIA AI Enterprise](#) software. Currently, NCS is an NVIDIA Partner Network Solution Provider across NVIDIA AI, Compute, and Networking.

NCS will launch three new AI software solutions designed to support both on-premises and cloud environments. The first, [NCS KAI Video Search and Summarisation Platform \(KAI SnS\)](#), enables rapid extraction of insights from multiple recorded video files or live feeds by identifying objects, incidents, and key topics – achieving speeds up to 80x faster than the traditional review process with AI Agents. The second, [NCS Sunshine.Operations](#) for MLOps and AIOps, automates AI operations across data, models, and pipelines using intelligent AI Agents to enable full AI/ML lifecycle automation, scalability, faster deployments, and real-time issue resolution, leading to productivity improvement. Lastly, [NCS AgentCanvas](#), a framework that accelerates the creation and deployment of agentic AI solutions by seamlessly translating deep domain expertise directly into functional, deployment-ready AI agents in a matter of weeks versus months with sufficient guardrails and testing.

NVIDIA will provide technical expertise and resources to support NCS on solution and capabilities development. NCS will also incorporate NVIDIA courses into its AI curriculum to grow its internal AI expertise.

Sunline: Accelerating Core Banking Modernisation Across Asia

NCS has signed a strategic partnership with Sunline, China's largest core banking solutions provider, to accelerate digital transformation in the banking sector. As Sunline's services partner, NCS will work closely with Sunline to support local implementation, production support, data migration, and ongoing systems maintenance — ensuring seamless delivery and long-term success for banks across the region. The collaboration will kick off in Singapore, a leading financial hub in Asia, where NCS will support the modernisation of core banking systems for banks — laying the foundation for a broader rollout across Asia Pacific.

By combining Sunline's next-generation core banking technology with NCS's strong delivery capabilities, the partnership aims to help financial institutions modernise legacy systems, drive digital agility, and strengthen regulatory compliance through scalable, cloud-ready solutions.

To accelerate adoption across the region, both organisations will jointly invest in building a pool of skilled practitioners — equipped to deliver high-impact transformation programs with speed, precision, and reduced risk.

"We're excited to embark on this journey with NCS to drive core banking modernisation across the region. With Singapore as the starting point of our collaboration, we're combining Sunline's deep domain



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expertise with NCS's strengths to help banks transform faster, operate smarter, and deliver next-generation banking experiences. This partnership is about more than technology — it's about empowering banks to stay competitive in a rapidly evolving landscape. By aligning our shared vision and capabilities, we're confident in delivering lasting value to banks across Asia Pacific." - Jameson Li, Group CEO, Sunline.